

GENERAL INFORMATION

Telephone:

Telephones are located at each bedside. To access an outside line, dial "9" and then the telephone number. Long distance calls cannot be made unless using a calling card, collect call or other method. Incoming calls can be received directly in your room.

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Mail:

Personal mail will be delivered to you while you are staying at The Rehabilitation Institute. Mail should be addressed to you as follows:

The Rehabilitation Institute of St. Louis
Patient Name and Room Number
4455 Duncan Avenue
St. Louis, Missouri 63110

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Day Rooms:

Day rooms are available on each floor for patient and family use. Each day room has a large screen TV and vending machines.

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Pets:

Pets are not allowed in the facility, except for Support Dogs. Arrangements can be made to have your pet visit you on the grounds outside the hospital if you are medically stable.

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Vending Machines:

Vending machines are located on each floor in the day room and in the cafeteria on the first floor.

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Visitor Information:

Visiting hours are 8:00 a.m. to 9:00 p.m. Parking is available across the street from the main entrance on Duncan Avenue. We ask that all visitors sign in at the front desk upon entering the facility. It is recommended that your visitors arrange their visits with you so that you are able to rest between your morning and afternoon therapy sessions. Visiting in therapy gyms will be limited to prescheduled appointments with the therapist.

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Religious Services:

Please notify your minister if you would like a visit. If you wish to receive communion and your minister or parish priest is unable to provide, please notify your case manager.

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Smoking:

Improving the health of patients and the community is the mission of every hospital and healthcare provider. The State of Missouri passed a hospital licensing regulation that all hospitals will develop a policy and procedure prohibiting the use of tobacco products throughout the hospital by October, 2006. Our policy states:

No smoking is permitted in the hospital or on the grounds for visitors. A patient in the hospital may smoke on the patio if they have discussed smoking with their physician.

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Cafeteria Hours:

The cafeteria is open for breakfast and lunch Monday through Friday. Hours are as follows:

Breakfast	7:00 a.m. - 9:30 a.m.
Lunch	11:30 a.m. - 1:30 p.m.

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